



PHG COVID-19 Update: June 4

Dear Valued Providers

We want to be a resource to our Premier Health Group Independent providers. As planning is underway for expanding access to health care services, we want to provide clinical information and operational updates to help you plan for re-entry.

In addition, we have created a resources page on the [PHG website](#).

Please feel free to contact us directly at **(937) 499-7441** with any questions you might have or if you would like to speak with our Medical Director, Scott Swabb, DO.

Yours sincerely,

Renee George
President, Premier Health Group

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COVID-19 Drive-Through Collection Site at UD Arena

Premier Health and CompuNet Clinical Laboratories will update both the testing focus and hours of operation at the drive-through collection site at UD Arena **beginning Monday, June 8.**

Starting the week of June 8, the UD Arena collection site's new hours will be 1 p.m. to 5 p.m. Monday through Friday. No appointment is necessary.

After this week, the collection site also will no longer offer COVID-19 IgG antibody testing at the drive-through collection site at UD Arena, but such testing will continue to be available at dozens of CompuNet patient service centers throughout the region. The collection site at UD Arena will focus exclusively on the polymerase chain reaction (PCR) test that is used to determine if individuals are currently positive for COVID-19. The PCR test requires a physician's order. [Find out more.](#)

Why We're Screening Using the COVID-19 Test

Please [share the latest flyer](#) with patients who have been admitted (or will be admitted) about Premier Health's COVID-19 screening tests. This document should replace any previous patient education materials that you have been using in explaining to patients why we are taking this important public health step.



CompuNet's System Conversion

The CompuNet Quality Update Special Edition is focused on CompuNet's IT connectivity project and what this means to providers. On June 13, 2020, CompuNet will convert from the QLS Lab Information System (LIS) to Sunquest 8.1 LIS. The LIS conversion to Sunquest is a result of CompuNet's divestiture from Quest Diagnostics in 2017. Prior to 2017, connectivity with CompuNet was routed through Quest's QLS system. With Sunquest, customers will now connect directly to CompuNet. Both the Sunquest and Atlas Physician Portal platforms provide greater flexibility for technology enhancements that suit the needs of providers. This update may require changes to your method of ordering (Epic, CCL Atlas, other provider EMRs, paper orders). [Read the CCL quality update to learn more.](#)

Behavior Health PA Process for Premier Health Employee Plan Members

Effective July 13, 2020, Medical Mutual will require all inpatient behavioral health prior authorizations be submitted electronically through NaviNet. This includes inpatient psychiatric, substance abuse and residential requests for Par and Non-Par providers within Ohio and Par providers outside of Ohio. After July 13, 2020, Medical Mutual will no longer accept authorizations by fax or phone, except for non-contracting providers outside of Ohio who will continue to fax their inpatient behavioral health requests to 1-800-524-9817.

Reopening All Healthcare Services

On June 3, Governor DeWine announced the reopening of all healthcare services, including surgeries that had previously been curtailed due to the COVID-19 pandemic. The order from Dr. Amy Acton, Director of the Ohio Department of Health, was issued on June 3, and does include guidelines that we are confident we are following. These include:

- Maintaining adequate inventories of PPE, supplies, equipment, and medicine.
- Creating a plan for conservation and monitoring use of PPE, other supplies, and equipment, that could include decontamination and reuse.
- Maintaining a reliable supply chain to support their non-COVID-19 cases and to respond to an unexpected surge in COVID-19 cases, if needed.
- Defining processes for timely COVID-19 testing of patients and staff.
- Continuing to use telehealth whenever possible.

This is great news for patients who have delayed surgeries and for physicians and staff who provide these services. We will continue to keep you updated on any further developments as we learn of them.



Premier Health Group is continuing to try and assist with obtaining PPE for our community partners

Public Health Department

Public Health has a limited supply of Personal Protective Equipment (PPE) from federal, state and local resources. Most of these assets were initially targeted for first responder organizations, however we now have some available to support Responsible Restart Ohio. These resources are available for our Montgomery County healthcare partners.

Available PPE inventory includes the following:

- N95 Respirators
- Face Shields
- Surgical Masks
- Gloves

Please click on the following link to submit your request: <https://surveys.phdmc.org/s3/COVID-19-EOC-Resource-Request>

Please Note: while every effort will be made to fulfill all requests, due to the number of requests we may receive, we cannot guarantee that all requests will be met.

Action Required: the only action required is accessing the above link and submitting a request for PPE if there is a need.

For more information: Contact **Larry Cleek** at **(937) 225-4483** for additional information on PPE.

Steck Medical

Premier Health has procured a local distributor to help acquire PPE. Steck Medical, a local distributor, has developed a process to secure PPE from a local source that offers both ordering and fulfillment. [Click here for more information.](#)