



PHG COVID-19 Update: June 24

Dear Valued Providers

We want to be a resource to our Premier Health Group Independent providers. As our health care system begins to stabilize, we will provide clinical and operational updates as they become available to continue and provide support to providers.

In addition, we have created a resources page on the [PHG website](#).

Please feel free to contact us directly at **(937) 499-7441** with any questions you might have or if you would like to speak with our Medical Director, Scott Swabb, DO.

Yours sincerely,

Renee George
President, Premier Health Group

IN THIS ISSUE

[COVID-19 Update from Roberto Colón, MD](#)

[COVID Testing](#)

[CompuNet Important Message Regarding Post LIS Conversion](#)

COVID-19 Update from Roberto Colón, MD

Since Premier Health has stabilized enough to come out of a system Code Yellow, our pace of change has stabilized, and we have stopped the daily recap emails. However, it is still important to communicate updates. Therefore, we will plan to send out an update about every one to two weeks.

[Click here to read the full memo on the below topics:](#)

- Patients who are positive for COVID-19
- N95 Respirators
- Conservation of PPE
- Current Situation and Summary of COVID-19 cases
- How providers can help

COVID Testing

The hours of operation have been updated at the UD Collection site. Patients who need a COVID-19 test can be sent to UD Arena to receive the test between the hours of 1 to 5 p.m., Monday through Friday. *Please be aware the hours are subject to change.*



Important Message from CompuNet Regarding Post LIS Conversion

Recently CompuNet converted its lab information system from Quest Diagnostics' QLS LIS to Sunquest 8.1 LIS. The conversion was mandated in 2017 as a result of Quest Diagnostics no longer being a joint venture owner in CompuNet.

We anticipated and planned for some bumps in the LIS conversion process and our lab, providers, and patients have all experienced the impact of those issues. **Please know that we are working around the clock to resolve the remaining outstanding issues and we appreciate your support as we work to improve our overall processes.**

While we are beginning to see an improvement in test turnaround times this week, we have some suggestions to assist providers with obtaining the information you need.

[Click here to view the best way to check on lab results and who to contact for assistance with urgent needs.](#) In addition, we have included our updated critical values table. [Click here to view.](#)