



## PHG COVID-19 Update: April 17

Dear Valued Providers

We want to be a resource to our Premier Health Group Independent providers. In recent days, the clinical information regarding COVID-19 has begun to slow down. Due to this, we will be decreasing the frequency of the publication.

In addition, we have created a resources page on the [PHG website](#).

Please feel free to contact us directly at (937) 499-7441 with any questions you might have or if you would like to speak with our Medical Director, Scott Swabb, DO.

Yours sincerely,  
Renee George  
President, Premier Health Group

### IN THIS ISSUE

[New COVID-19 Test Order Code](#)

[Important Update for Faxed COVID-19 Orders](#)

[Time Based Coding for Telehealth during COVID-19 PHE](#)

[No Makeup Under Masks](#)

[211 United Way Help Link](#)

[PHG Hotline Number](#)

### New COVID-19 Test Order Code

Please be aware the standalone COVID-19 (SARS-CoV2) test code has changed. Quest Diagnostics has recently updated this test to a single code (39448) replacing both 39444 SARS Coronavirus w/CoV2 RNA, QL Real Time PCR and 39433 SARS CoV 2 RNA, QL Real Time PCR. Having a single code will allow Quest to more efficiently distribute testing for improved turnaround time. This test does not include testing for other respiratory viruses. [Read the full memo](#).

### Important Update for Faxed COVID-19 Orders

If you previously had been faxing COVID-19 orders to CompuNet Client Services, please be aware of the following change:

**Starting immediately, orders should now be emailed instead of faxed:**

- **Email COVID-19 orders to:** Cassandra Mullens at [cmmullens@premierhealth.com](mailto:cmmullens@premierhealth.com)
- Include **COVID ORDERS** in the subject line of your email so that your email is prioritized.
- In addition to patient name and DOB, please include a diagnosis code on your order.

This is an improvement to the process as COVID-19 orders will now be emailed directly to the UD Collection Center location in Dayton.

Please note: If you do not have access to email and must continue using the fax process, we will monitor for faxes however there may be a delay for your patient at the UD Collection Center.

If you have questions regarding the process, please contact Client Services at (937) 297-8260.



### Time Based Coding for Telehealth during COVID-19 PHE

[View the Telehealth Video Visits Time-Based Coding and CMS Guidelines on Time-Based Coding during COVID-19 PHE.](#)

### No Makeup Under Masks

One of the most important tools for the work you are doing today is your PPE. Your mask is a critical component of PPE. Caring for it properly is essential to your protection and to PPE conservation. One of the **most common ways a mask becomes soiled is by wearing make-up under your mask.** There was a recent report from a company cleaning N95s that 20-25% of masks had to be discarded due to being soiled by make-up! ***Remember: the beauty you bring to work is the care you deliver to your patients!***

### 211 United Way Help Link

The United Way is a good resource for anyone experiencing difficulty as a result of the current Pandemic. The United Way offers resources to meet community needs in a compassionate, confidential manner. Visit their [website](#) for more information.

### PHG Hotline Number

To assist you in assessing which patients are appropriate for screening, Premier Health has opened a command center hotline number for the independent / PHG providers in the community. **Please call 937-208-5628 and press option 4 to talk with the command center team about confirming your patient should be sent to the collection site.**